

## Privacy policy

We recognize the importance of personally identifiable information (hereinafter referred to as "personal information") that uses the Hotel atarayo Osaka website (hereinafter referred to as "this site"), and strive to protect it carefully and appropriately. We are here.

The protection of personal information is a social responsibility, and we believe that it is an indispensable requirement to promote our business by putting the trust of our customers first. The personal information of customers who have requested input and transmission when making reservations on this site or providing services on this site is strictly managed in order to carry out their business.

### 1 Collection of personal information

This site asks you to enter and send your personal information in the following cases.

1. When making a reservation related to the inn business on this site
2. When requesting various materials
3. When conducting a questionnaire
4. For services other than the above, when we receive your personal information, we will inform you after clarifying the purpose, content, and handling of personal information)

### 2 Purpose of use of personal information

The personal information provided by the customer will be used only in the following cases, and will not be used for any purpose other than the purpose for which the customer provided the personal information.

1. When providing services to customers on this site.
2. When providing information to registered customers by e-mail, etc.
3. If the hotel needs to contact you for any reason.
4. When the museum analyzes for the provision and improvement of this site and our services and products.
5. With the consent of the customer.

### 3 Safety measures

This site implements the following security measures to prevent loss, misuse and alteration of your personal information. We will implement access right management, password management, backup data management, etc. as measures against unauthorized access, loss, destruction, and leakage.

#### 4 Disclosure of personal information

This site properly manages personal information provided by customers, and does not provide or disclose it to third parties except in the following cases.

1. With the consent of the customer.
2. An outsourcer who imposes a confidentiality obligation regarding system maintenance and management.
3. When requested by law.

#### 5 About personal information at the link destination

We do not take any responsibility for the collection and handling of personal information performed on the linked website (homepage).

#### 6 Compliance with laws and regulations and other norms

This site will comply with applicable laws and regulations regarding personal information in carrying out the business of handling personal information.

#### 7 Continuous improvement

This site will comply with this personal information protection policy, review the efforts in each of the above items as appropriate, and strive for continuous improvement.

[Handling window]

Co Creations Co., Ltd.

3-2-8 Minamikyuhojimachi, Chuo-ku, Osaka-City, Osaka 541-0058

TEL: 06-6241-7770

MAIL: info@hotel-atarayo.jp

November 12, 2020