Accommodation agreement

Scope of application

(Article 1) 1. Accommodation contracts and related contracts that the Hostel concludes with guests shall be governed by laws and ordinances or generally established customs with respect to matters not stipulated in these Terms and Conditions.

2. Notwithstanding the provisions of the preceding paragraph, this hostel can comply with special contracts to the extent that it does not violate the purpose, laws and customs of this contract.

Applying for an accommodation contract

(Article 2) 1. Those who intend to apply for an accommodation contract at this hostage should:

Please offer to our hostel.

- Guest name, address and contact information
- Accommodation date and estimated time of arrival
- Other matters deemed necessary by the hostel
- 2. If the guest requests to continue staying beyond the staying date specified in item 2 of the preceding paragraph during staying, the hostel will treat it as if a new accommodation contract had been applied at the time the request was made. To do.

Establishment of accommodation contract, etc.

- (Article 3) 1. The accommodation contract shall be concluded when the hostel accepts the application in the preceding article. However, this does not apply when the hostel proves that it has not consented.
- 2. When the accommodation contract is concluded pursuant to the provisions of the preceding paragraph, the application fee set by the hostel up to the basic accommodation fee for the accommodation period (3 days if it exceeds 3 days) will be applied by the date designated by the hostel. Please pay.
- 3. The application fee will first be applied to the accommodation fee that the guest should pay in the end, and if the provisions of Articles 6 and 17 apply, the penalty will be followed by the compensation. If it is applied and there is a balance, it will be refunded when the fee is paid according to the provisions of Article 12.
- 4. If the application fee set forth in paragraph 2 is not paid by the date specified by the hostel pursuant to the provisions of the same paragraph, the accommodation contract shall cease to be effective. However, this is limited to cases where the Hostel has notified the Guest of the due date for payment of the application fee. A special contract that does not require payment of the application fee.

- (Article 4) 1. Notwithstanding the provisions of Paragraph 2 of the preceding Article, the Hostel may accept a special contract that does not require payment of the application fee set forth in the same paragraph after the contract is concluded.
- 2. When accepting the application for the accommodation contract, if the hostel does not request payment of the application fee set forth in paragraph 2 of the preceding article or does not specify the due date for payment of the application fee, it shall be in accordance with the special provision set forth in the preceding paragraph. I will handle it.

Refusal to conclude an accommodation contract

(Article 5) The hostel may not accept the conclusion of an accommodation contract in the next case of frying.

- When the application for accommodation does not comply with this agreement.
- When there is no room in the room due to full occupancy (members).
- When it is recognized that the person who intends to stay may act in violation of the provisions of laws and regulations, public order, or good manners and customs regarding accommodation.
- When the person who intends to stay is clearly recognized as an infectious disease person.
- When a person who intends to stay makes a violent request to the hostel or an employee of the hostel, or demands a burden that exceeds the reasonable range.
- When the person staying at the hotel is a gangster, a gangster member, a gangster affiliated organization or a related person, or other antisocial forces.
- When the person who intends to stay is a gangster or a corporation or other organization in which a gangster controls business activities.
- When the person who intends to stay is a corporation and some of its officers are gangsters.
- When you cannot stay overnight due to a natural disaster, facility failure or other unavoidable reason.
- When the person who intends to stay is not in a situation where he / she can be contacted after applying for accommodation.
- When a person who intends to stay stays at a third party without permission, or when a third party stays at the hotel.
- When a person who intends to stay brings in dangerous or heavy items.
- When the person who intends to stay is found to cause significant inconvenience to other guests due to drunkenness, etc. When a guest has a behavior that causes significant inconvenience to other guests.
- When you are accused or accused of a crime or a criminal, and you are arrested or accused.
- When a pet (animal) is brought in. (Guide dogs are allowed)
- When applicable to cases stipulated by prefectural ordinances.

Right to cancel the contract of the guest

(Article 6) 1. The guest can cancel the accommodation contract by notifying the hostel.

2. The hostel cancels all or part of the accommodation contract due to reasons attributable to the guest.

(Except when the hostel requests payment by designating the payment date of the application fee pursuant to the provisions of Article 3, Paragraph 2 and the guest cancels the accommodation contract before the payment.) Will be charged the first penalty in the attached table. However, if the hostel complies with the special contract set forth in Article 4, Paragraph 1, the hostel will inform the guest about the obligation to pay the penalty when the guest cancels the accommodation contract in order to comply with the special contract. Only when notified.

- 3. If the hostel does not arrive at 24:00 on the day of accommodation without contacting the guest (if the estimated arrival time is specified in advance, the time is 2 hours after that time), the hostel will not arrive. The accommodation contract may be treated as canceled by the guest.
- 4. If the guest is deemed to have been canceled pursuant to the provisions of the preceding paragraph, the guest's failure to arrive without contact is attributable to the guest's non-delivery or delay of public transportation such as trains and aircraft. If you prove that the reason is not, you will not be charged the penalty set forth in paragraph 1.

Right to cancel the contract of this hostel

(Article 7) 1. The hostel may cancel the accommodation contract in the next case of frying.

- When applicable to Article 5, items 3 to 16.
- When requesting the clarification of the matters of Article 8, item 1 and those matters are not clarified by the deadline.
- When the payment of the reservation fee set forth in Article 4, Item 1 is requested and the payment is not made by the deadline.
- When you do not comply with the prohibited items (limited to those necessary for fire prevention) of the usage rules set by the hostel, such as sleeping cigarettes in the bedroom, mischief against firefighting facilities, etc.
- 2. When the accommodation contract is canceled pursuant to the provisions of the preceding paragraph, the hostel will refund the reservation fee already received for the contract.

Accommodation registration

(Article 8) 1. Guests are required to register the following items at the front desk of the hostel on the day of their stay.

- Guest name, age, gender, address, phone number and occupation
- For foreigners, nationality, passport number, place of entry and date of entry
- Departure date and scheduled departure time
- Accommodation charges (in principle, based on the basic accommodation charges in Appendix 1)
- Other matters deemed necessary by the hostel
- 2. For foreigners who do not have an address in Japan, we will present and copy your passport.
- 3. The guest can replace the payment of the Article 12 fee with currency such as travel check, accommodation voucher, credit card, etc.

If you intend to do so by the method, please present them at the time of registration in the preceding paragraph and obtain the approval of this hosuru.

Room usage time

(Article 9) 1. Guests can use the hostel's guest rooms from 4:00 pm on the day of arrival to 11:00 am the next day. However, if you stay consecutively, you can use it all day except the arrival date and departure date.

2. Notwithstanding the provisions of the preceding paragraph, the hostel may accept the use of rooms outside the hours specified in the same paragraph. In this case, we will charge an additional fee for frying next.

Early arrival fee

- ~ 11:00: 100% of room charge
- 11: 00-13: 00: 50% of room charge
- 13: 00-15: 00: 30% of room charge

Extension fee

• From 11:00 to 14:00: 500 yen / hour

Compliance with usage rules

(Article 10) Guests are required to comply with the usage rules established by the hostel and posted in the hostel.

business hours

(Article 11) 1. The business hours of the main facilities of the hostel are as follows, and the detailed business hours of other facilities will be announced below.

- Service hours such as front cashier
- 1. Front desk service 24 hours
- (2) Ancillary service facility hours
- · Vending machine corner 24 hours
- Coin laundry 6:00 to 23:00
- 2. The time in the preceding paragraph may be changed temporarily if necessary and

unavoidable. In that case, we will inform you by an appropriate method.

Payment of fees

(Article 12) 1. Payment of accommodation charges, etc. shall be made at the time of departure of the guest or by alternative methods such as designated currency specified by the Government of Japan or travel checks, accommodation vouchers, credit cards approved by the hostel. Payment will be made at the front desk when requested by the hostel.

- 2. Even if the guest does not voluntarily stay after the hostel has provided the guest room and made it available, the accommodation fee will be charged.
- 3. If you wish to extend your stay during your stay, you will be charged the accommodation fee by 11:00 on the day of your stay.

Responsibility of our hostel

(Article 13) 1. The Hostel will indemnify the Guest for any damages caused to the Guest in the performance of the Accommodation Terms and related contracts, or due to their non-performance. However, this does not apply if it is not due to reasons attributable to the hostel. Handling when the contracted room cannot be provided

(Article 14) 1. If the hostel cannot provide the contracted room to the guest, the hostel shall, with the consent of the guest, arrange other accommodations under the same conditions as much as possible.

2. If the hostel cannot arrange other accommodations regardless of the provisions of the preceding paragraph, the hostel will pay the guest the amount equivalent to the reserved room charge as compensation. However, we will not pay compensation if there is no reason to blame the hostel for the inability to provide guest rooms, such as natural disasters or disasters.

Handling of deposits, etc.

(Article 15) 1. In the event of loss, damage, or other damage to the goods, cash, or valuables deposited by the guest at the front desk, the hostel shall be responsible for any damages, unless it is force majeure. I will compensate for the damage.

However, for cash and valuables, if the hostel requests a declaration of the type and price, and the guest does not do so, the hostel will incur damages up to 50,000 yen. I will compensate you.

2. Items or cash and valuables brought into the hostel by the guest that were not deposited at the front desk may be lost or damaged due to intentional or negligence of the hostel. In such a case, the hostel will compensate for the damage. However, if the guest does not declare the type and price in advance, the hostel will compensate for the damage up to 50,000 yen unless the hostel has intentional or gross negligence.

Storage of guest's baggage or personal belongings

(Article 16) 1. If the guest's baggage arrives at the hostel prior to the stay, it will be responsibly stored only if the hostel approves before the arrival, and the guest will check in at the front desk. I will give it to you.

2. The guest's baggage or personal belongings were left behind at the hostel after the guest checked out.

If so, keep it in the hostel for 3 months including the date of discovery. However, valuables shall be delivered to the nearest police station immediately. In addition, food and drinks and magazines will be disposed of at our hostel if you do not contact us by the day after check-out.

- 3. The hostel will voluntarily inspect the contents of misplaced baggage or belongings in order to properly dispose of them according to the nature of the contents, and if necessary, return them to the lost or dispose of them in accordance with the preceding paragraph. You may do so and the Guest may not object to it.
- 4. The hostel's liability for the storage of guest's baggage or belongings in the cases of paragraphs 2 and 3 shall be up to 10,000 yen, except in the case of intentional or gross negligence at the hostel. To do.
- 5. Use of lockers in the hostel is at your own risk. The hotel is not responsible for any damages such as loss or damage.

Guest responsibility

(Article 17) If the hostel suffers damage due to the intention or negligence of the guest, the guest will be required to compensate the hostel for the damage.

- (1) If smoking is found in the guest room, we will charge the room sales stop fee. And we will charge 50,000 yen as deodorant cost.
- (2) If the equipment and facilities in the guest room become unusable intentionally or accidentally, we will charge a repair and repair fee.

Room cleaning

(Article 18) 1. If a guest stays in the same room for 3 consecutive nights or more, in principle, the poem will be left.

- 2. Even if we receive a request from the customer that cleaning is not necessary, we will clean the guest room at least once every three days in consideration of the purpose of laws and ordinances. Suppose. However, if the hostel deems it necessary, the rooms can be cleaned at any time.
- 3. The customer cannot refuse the room cleaning in the preceding paragraph.

Disclaimer

(Article 19) Customers are responsible for using the internet and Wi-Fi in the hostel. The hostel will not be held responsible for any damage caused to the user as a result of service

interruption due to system failure or other reasons during use.

In addition, if the hostel or a third party suffers damage due to an act that the hostel deems inappropriate, the damage will be compensated.

Handling of personal information at the time of accommodation registration

(Article 20) 1. Purpose: In addition to using the personal information entrusted to us when applying for accommodation at this hostel for accommodation arrangements and contact with customers, we will develop and service better products. We will use it to disseminate various information and guide services in order to improve the service.

- 2. Restrictions on provision of personal information to third parties: When the personal information entrusted to us is outsourced to a contractor to the extent necessary to achieve the purpose of use, or when there are special provisions in laws and regulations. Except, we will not provide it to third parties.
- 3. Strict and proper management: We will take necessary measures to prevent the risk of unauthorized access to personal information from the outside, loss, destruction, falsification, leakage, etc. of personal information, and keep personal information safe and appropriate. Strive to manage

Revision of contract

(Article 21) This agreement may be revised at any time as necessary.

If this agreement is revised, the hostel shall post the contents of the revised agreement and the effective date on the hostel's homepage or in the guest room.

Attached Table 1 Penalty (related to Article 6, Paragraph 2)

Number of people On the day, the day before, 2 days to 9 days ago

Up to 10 people 100%, 20%-

11 or more 100%, 50% 10%

(Note)% is the ratio of the penalty to the basic accommodation fee.

If the contract days are shortened, the penalty for one day (first day) will be collected regardless of the shortened days.

If the contract is canceled for some of the group guests (11 or more), 10% of the number of guests (fractions will be given) 10 days before the stay (or the day when the application is accepted after that date). In some cases, the number of people will be rounded up.) No penalty will be charged.

* However, the cancellation policy of the reservation site you reserved may apply. Please

understand.

* Depending on the number of people or charter, the above abstract may be excluded.

Usage rules in the hall

Usage rules

In order for our customers to use our facilities safely and comfortably, we have established the following terms of use based on Article 10 of the Accommodation Contract, and we ask for your cooperation.

If you do not follow these rules, you will be unavoidably refused to stay or use the facilities in the hostel, and you may be liable for any damages incurred by the hostel, so please be especially careful. In addition, please note that the hostel is not responsible for accidents caused by failure to comply with these usage rules.

Scope of application

This rule applies to all visitors who use all the facilities of the hostel (including all accommodation facilities, restaurants, lobbies, premises, etc., hereinafter collectively referred to as "the facilities within the hostel"). I will apply it.

In addition to these rules, the accommodation agreement (hereinafter referred to as the "accommodation agreement") established by the hostel will be applied to guests staying at the hostel (hereinafter referred to as "guests"). I will.

Matters to be observed for safety and security

- 1. Please be sure to check the evacuation route map from the guest room as it is displayed in the corridor on each floor.
- 2. Please check the lock when you leave the room during your stay.
- 3. Please refrain from staying other than the registered guests and visiting outpatients in the guest room.
- 4. The entire hostel is non-smoking, so please refrain from smoking outside the designated smoking areas, including guest rooms.
- 5. Please refrain from bringing in fire (vessels) for heating, cooking, etc. in the guest room.
- 6. Please refrain from other acts that may cause a fire.

Actions you want to stop

- 1. Please do not bring the following items into the lobby or guest room.
- (B) Animals, birds (pets) * Excluding guide dogs, hearing dogs, and service dogs
- (B) A substance that emits a foul odor or a strong odor.
- (C) Explosives, volatile oil, etc. that easily ignite or ignite.
- (D) Firearms and swords that are not legally permitted to possess.
- (E) Remarkably large amount of luggage and goods.

- (F) Other items that are prohibited by law.
- 2. Do not engage in gambling, disturbing morals, or disturb other guests in the hostel.
- 3. Please do not use the guest room or lobby as a substitute for the office or exhibition room.
- 4. Please do not distribute advertisements to customers in the hostel.
- 5. Please do not use the guest room for any purpose other than accommodation.
- 6. Photographs that may cause inconvenience to other guests or for commercial purposes are strictly prohibited in the hostel and on the premises.
- 7. Please do not enter any facilities other than the customer, such as the backyard, emergency stairs, and machine room.
- 8. Please refrain from going out from the hotel (the hotel's secret facility) with your pajamas and slippers.
- 9. Requests for various facilities and goods in the hall.
- (B) Do not use for any purpose other than that purpose.
- (B) Please do not take it out of the hostel.
- (C) Do not move it to another place and process it.
- 10. Please refrain from leaving your belongings in the corridor or lobby. (For items that last for a long time, we may store them and check their contents depending on the location.)
- 11. Please refrain from loud, singing, or noisy acts that may cause inconvenience to other guests at our facilities.
- 12. We do not allow minors to stay without the permission of their parents.
- 13. We acknowledge that if it is difficult for you to use this hostel to ensure your own safety due to physical and mental weakness, self-loss due to chemicals, etc., or you may cause dangerous fear or anxiety to other guests. If you do, we will refuse to use it.
- 14. If you damage, contaminate or lose a building, fixture or other item, whether intentionally or unintentionally, you may be required to pay a considerable amount of compensation.
- 15. Other acts that the hostel deems inappropriate.

About valuables and checked items

We will not be able to keep your luggage during your stay.

About payment

- 1. Please pay in advance.
- 2. Please pay other charges as soon as the hostel charges you.
- 3. If you want to change the planned length of stay, please contact the front desk in advance.

In case of extension, please pay by 11:00 on the first day of the extended stay.

- 4. Please note that we cannot accept payments or exchanges for checks other than travel checks.
- 5. If you have any questions about payment, please do not hesitate to ask the front desk.